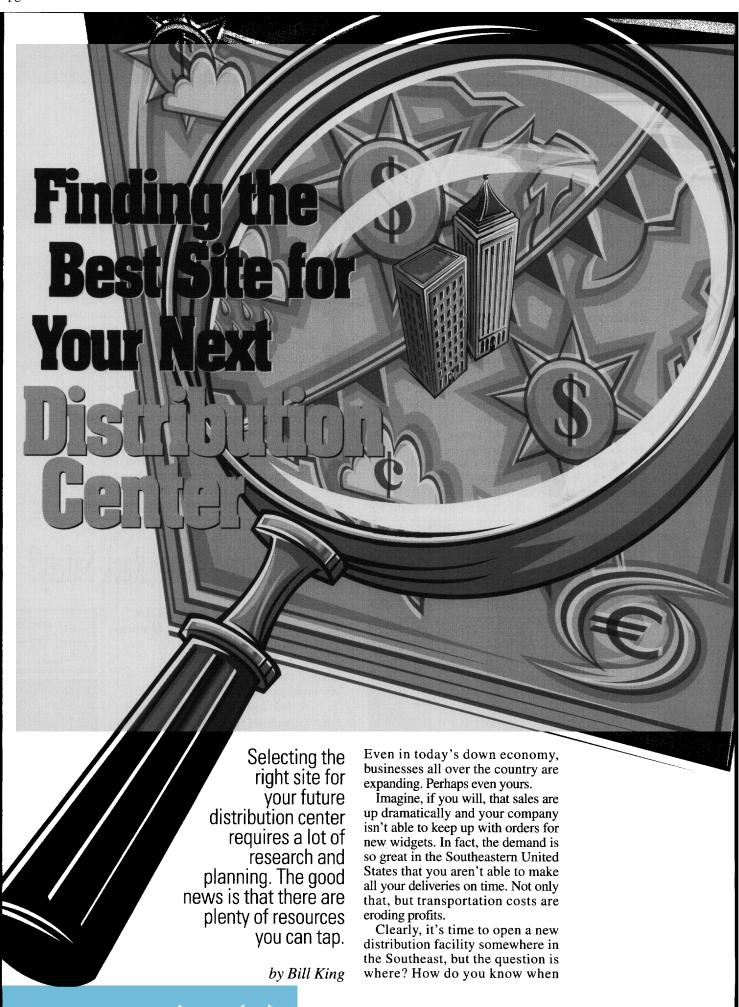
Finding the best site for your next distribution center

Material Handling Management; Sept. 2001; 56, 9; SciTech Premium Collection

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you've found the right site? For that matter, how do you even know what to look for?

On the strategic level, basic business considerations will drive you to a certain region of the country (or world). From there, operating costs and labor availability will narrow your search to a few metro areas. At that point, real estate considerations take over.

Manage your information

Throughout the entire process, you will be bombarded with information.

If you are thorough in your search, you'll learn more about a community — many communities, in fact — than do the "city fathers."

Before you make your final choice, you need to answer, in the affirmative, these points:

- Will locating your facility in this particular community enable your company to be more competitive in terms of operating costs?
 - Will this move allow you to offer competitive

pricing that will enable your company to be more profitable? Remember, in the final analysis, it's still a business decision

Get to know the local economic developer

As you get serious about finding the best site for your company's impending business expansion, it won't be long before you start running into what is known in the site selection business as the "local economic developer"

Chances are good that you've never heard of these folks before or, if you have, you're not sure what they do for a living. They usually represent either a city or a region and have titles such as director of economic development or president of the chamber of commerce.

About one thing there should be no doubt they are unabashed advocates for their community, and their mission in life is to convince people like you to

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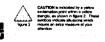




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move your company to their region, bringing with you jobs, capital investment and future tax revenue.

They have also been in this business for a long time and can provide an enormous amount of assistance and advice about the site-selection process. Don't worry about hidden agendas because theirs isn't hidden. It's there for all to see.

Most developers will tell you up front if they think your company wouldn't be a good fit in their community. That's because they understand that the only way for them to succeed in their mission of building a better future for their community is if your business succeeds.

They exist to provide a valuable service to your company. Look at them for what they are — knowledgeable representatives of their communities skilled at helping a company like yours navigate its way though the complex site-selection process.

And they're everywhere. Every state, county and city has one, as do the vast majority of utilities. Call

them. Use them. They're a valuable resource that can provide much of the information needed to make an intelligent site location decision.

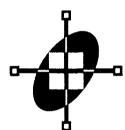
Examine the costs

Now that you know whom to contact, one of your biggest constraints will be *time*. You probably need to have your fa-

cility up and running as quickly as possible so that it can start receiving and shipping product. This is where factors such as *existing buildings* and *streamlined permitting* are really important, because they will greatly reduce the time needed to have your facility operational.

When you examine your annualized costs, look closely at your labor costs. How much are you going to have to pay in wages and benefits to operate your plant? Have you taken advantage of new material handling equipment and technology to reduce existing labor costs?

Look at your facility occupancy costs. This is what



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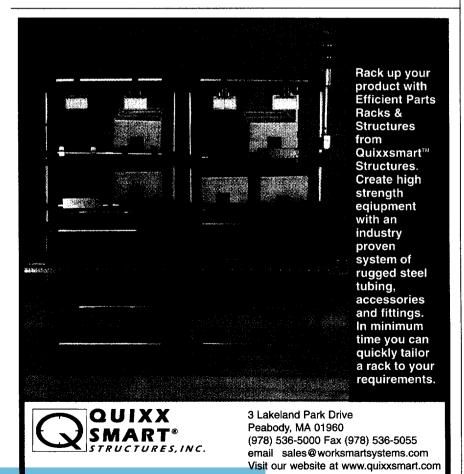


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it will cost you in rent or mortgage to use your new facility. Have you reduced operating expenses here? If not, have your increased expenses here led to savings in other areas (e.g., labor)?

You also need to look at your future tax liabilities: not only your corporate and personal income taxes, but also taxes on real estate and inventories. And don't forget worker-related taxes such as unemployment insurance and workers' compensation.

Then there are the utility costs to operate your new facility. By utilities, I don't mean only electricity or gas. This category also includes

Warehouse: Vacancy

- 1. Louisville, KY.
- 2. Pittsburgh, PA
- 3. San Antonio, TX.
- 4. Raleigh-Durham, NC.
- 5. Charlotte, NC.
- Source: Grubb & Ellis, Industrial Market Trends, Spring 2001.

telecommunications, water and sewage. Depending upon your business, even a simple half-cent break in your rate can mean tens of thousands of dollars annually in savings. But even if you have to pay a little bit more in one area - say, electricity - as long as you can reduce your overall utility costs, you've done well.

Don't forget to investigate whether there are any additional costs you'll be paying due to environmental or regulatory constraints.

Finally, does your new location afford you greater access to customers, services or markets? After all, that's probably one of the major reasons why you're looking for a new location in the first place.

Looking at the real estate

Once you've narrowed your search to a few communities, it's time to start looking at the real estate and asking all the right questions.

The most obvious feature is

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whether there is an adequate building already in place. After all, moving into an existing facility, and retrofitting it, is usually a lot cheaper than building a facility from scratch. More importantly, it will enable your company to be up and running

Next is adequate room for expansion. This is important whether the site has an existing building on it or not. Businesses prosper. Companies grow. Will the site accommodate that growth?

Is there adequate transportation access to the site? Which modes of transportation are most important to

Warehouse: Lowest Rental Price

1. Memphis, TN.

sooner.

- 2. Birmingham, AL.
- 3. El Paso, TX.
- 4. Tulsa, OK.
- 5. Columbus, OH.

Source: National Real Estate Index

your company? Are there roads or highways in place to support the new operation?

Is the basic infrastructure in place and is it adequate for your needs? An undeveloped piece of land (often called a greenfield site) is not a showstopper, but it sure helps to have electricity, water and gas — as well as at least a gravel or dirt road — out to the site.

Is the site properly zoned so that your company can do what it wants to do with the plot of land or existing building? If there are any zoning ordinances or environmental restrictions that will preclude your smooth transition into a manufacturing environment, you should know that.

Is the site free of environmental problems? The site you have in mind might be perfect as far as the previous criteria are concerned because it was the former site of a paint or battery factory. However, there might be EPA or cleanup is-

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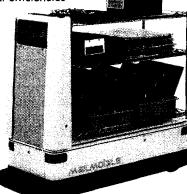
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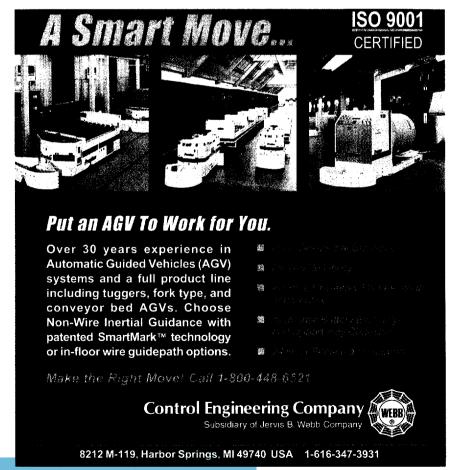
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sues involved with the site. No one wants to be responsible for the expensive cleanup liability.

Is there clear title to the property? Do you know who owns it? Are you sure it's really still available? Does it involve multiple pieces of property with multiple owners?

Is the cost of the land or price of the building reasonable? How confident are you that, once the land or building owner hears that there is a prospect in sight, the price will not escalate? This becomes a more important question the greater the number of property owners involved.

Warehouse: Lowest Purchase Price

- 1. Tulsa, OK.
- 2. New Orleans, LA.
- 3. Oklahoma City, OK.
- 4. Birmingham, AL.
- 5. Greensboro/Winston-Salem, NC.

Source: National Real Estate Index (415) 733-5322

Do you know what financial incentives may come into play with the site? Which federal, state and local incentives might this company be eligible for with this piece of property? Don't forget the utility companies in this area.

Once you've examined everything mentioned here, and compared the costs of the various locations, then, and only then, are you in a position to make the best relocation decision.

Guess wrong and you'll be paying for those mistakes for years to come.

Bill King is chief editor of *Expansion Management*, a monthly international site selection magazine for executives of companies that are actively looking for a place to expand or relocate their operations within the next one to three years. He can be reached at BillKing@penton.com.

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